

# Intel Self-Assessment Questionnaire Summary



June 2018

The Self-Assessment Questionnaire (SAQ) is a risk-assessment tool developed by the Responsible Business Alliance (RBA, formerly known as the EICC) which enables corporations to evaluate specific supply chain risk areas including, labor, health and safety, environment, and ethics. The latest version of the SAQ was released by the RBA in February, 2018. Intel's SAQ Summary consists of an overall score by site, along with individual site scores for each of the four aspects of the RBA Code of Conduct. We evaluate our manufacturing site's risks annually using this tool to and appropriately address any risks identified. . The results are shared on the Intel website as part of our commitment to transparency.

The most recent SAQ results show overall low risk levels even though we saw a slight decline in facility average scores since 2017. The RBA deems any score above 85% to be Low Risk. The corporate level score is 89.6% and overall facility scores range between 90% – 94%. In addition to providing subcategory results by facility, we also share a brief overview of our management approach to these issues on the following page.

Intel Self-Assessment Questionnaire Subcategory Results by Facility for 2018					
Site - Location	Overall Score	Labor	Health & Safety	Environment	Ethics
China - Chengdu	93.4%	96.3%	88.7%	90.1%	98.9%
China - Dalian	93.7%	96.7%	89.0%	90.9%	97.9%
Ireland	92.4%	97.1%	87.4%	86.9%	97.9%
Israel	91.5%	95.2%	84.2%	89.8%	97.9%
Malaysia - Penang	91.6%	91.3%	88.4%	92.0%	98.6%
Malaysia - Kulim	91.1%	91.3%	88.2%	89.8%	97.9%
US - Arizona - Chandler	90.6%	94.1%	84.9%	86.9%	97.9%
US - Arizona - Ocotillo	91.2%	92.7%	84.2%	92.3%	97.9%
US - New Mexico - Rio Rancho	90.2%	95.1%	84.6%	83.7%	97.9%
US - Oregon - Aloha	92.3%	97.1%	84.6%	90.6%	97.9%
US - Oregon - Ronler Acres	90.3%	93.2%	82.0%	90.7%	97.9%
Vietnam	93.5%	94.7%	89.7%	92.3%	98.2%

## Corporate Responsibility at Intel

At Intel, corporate responsibility is part of our integrated management approach. We have taken steps to embed corporate responsibility into our corporate objectives, governance and compensation systems, and value chain.

In 2009, the [Intel Human Rights Principles](#) were established to formalize our commitment to respecting human rights worldwide. These principles apply to all employees and contingent workers, including those in our subsidiaries. We believe our focus on corporate responsibility creates value for Intel and our stakeholders. It helps us manage our business more effectively and identify ways to apply our technology and expertise to benefit the environment and society, which in turn helps us mitigate risks, reduce costs, protect brand value, and identify market opportunities.

## Labor

We manufacture the majority of our products in our own factories. This gives us more control over enforcement of the [Intel Code of Conduct](#) expectations than we would have if we outsourced most of our production. We also maintain an “open door” policy, which enables employees to speak directly with all levels of management about their ideas, concerns, or problems, and to collaborate with managers to address workplace issues.

We apply the same high expectations and human rights standards to our suppliers, as well; regardless of where we operate. For example, as a result of our efforts to detect and address the risks of forced and bonded labor among our suppliers and their labor agents, our suppliers have returned approximately \$13 million in fees to their workers since 2014. In 2018, about 50 of our most critical suppliers are required to perform a deep analysis of their risk-management approaches with some of their suppliers that employ foreign or migrant workers to ensure conformance to our expectations.

## Health and Safety

Intel's scores in are heavily influenced by the quantity of hazardous substances stored at our factories. All hazardous substances are stored in accordance with applicable regulatory requirements, including OSHA and our own stringent internal standards. We use the same global standards at all of our locations worldwide. We maintain a [multi-site certification](#) for OHSAS 18001, the internationally recognized standard for occupational health and safety management systems. Intel ended 2017 with an Occupational Safety and Health Administration (OSHA) recordable rate of 0.67, compared to the U.S. semiconductor industry average recordable rate of 0.9. Our days-away case rate is 0.19 compared to the semiconductor industry average of 0.4.

## Environmental Compliance and Sustainability

We support a precautionary approach to the materials that we use in our products. We seek alternatives for hazardous materials, and when we must use them, we take steps to ensure they are handled safely from the time they enter our operations until they are recycled or properly disposed of. For over a decade, Intel has maintained a [multi-site, third-party-verified ISO 14001 registration](#), which evaluates the effectiveness of our environmental management system. Intel's Water Policy reinforces our respect for the human right to water by helping us responsibly meet our operational needs as well as those of our communities. To date, our water conservation efforts have saved around 60 billion gallons of water. Additionally we treat and return approximately 80% of the water we use to local communities and watersheds, and in 2017 committed to restore 100% of our global water use by 2025.

## Ethics

Intel's business success has always depended on our ability to build trusted relationships—with employees, customers, suppliers, governments, and communities. From establishing Board-level oversight of corporate responsibility issues to conducting annual employee training on the Intel Code of Conduct, we invest in developing policies and systems that help us cultivate a strong culture of

business ethics and accountability. In 2017, for the eighth time, the Ethisphere Institute named Intel to its annual list of the World's Most Ethical Companies\*.

For more information about our supplier risk assessments, read the supply chain section of our [Corporate Responsibility Report](#). Please email [intel.supply.chain.sustainability@intel.com](mailto:intel.supply.chain.sustainability@intel.com) with questions.

\* (\*Other names and brands may be claimed as the property of others)