



Intel Ho Chi Minh City, Vietnam Site

EICC VAP – Summary Findings

In 2014, Intel's assembly and test facility in Ho Chi Minh City, Vietnam, underwent the Electronic Industry Citizenship Coalition (EICC) Validated Audit Process (VAP). The VAP provides an independent (3rd party) comprehensive social and environmental assessment of a company's performance against the EICC Code of Conduct, local laws, and regulations. No audit findings were identified in the areas of labor, ethics, or environmental. Four minor findings related to health and safety were identified, all of which have since been closed.

Below is a high-level summary of those four minor findings:

| Area | Rating | Finding | Resolution |
|-------------------|--------|---|---|
| Health and Safety | Minor | Auditors recognized that workers wear personal protective equipment (PPE) during working time, and that workers receive safety training as part of Environmental, Health & Safety (EHS) orientation training; auditors pointed out that local law requires that all workers receive annual refresher safety training, including office workers. | Annual refresher safety and ergonomics refresher course created and made mandatory for all workers. Approved May, 2015. |
| Health and Safety | Minor | Auditors observed floor markings in some areas, but they were not consistent. Clear exit signage or route markings are required. | Exit routes in the area of question were immediately marked. Reset expectation that either clear exit signs or floor markings are required. |
| Health and Safety | Minor | Fire drill records showed that fire drills had not been conducted for all workers and all shifts each year, as required by the EICC and local law. | Fire drills covering all workers on all shifts were completed in February, 2015. Clarified and communicated corporate policy to reflect the requirement for annual fire drills for all workers on all shifts. |
| Health and Safety | Minor | Observed that hazardous materials are properly labeled, handled and stored; auditors noted that Vietnamese language material safety data sheets (MSDSs) were not available for all hazardous materials in the chemical store and warehouse. | Vietnamese translations of MSDSs have been completed in May, 2015, and are stored online. |

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